



Steamboat Springs, CO

2022 Community Survey

Supplemental Benchmark Report
November 2022



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Benchmark Comparisons

Comparing Steamboat Springs' Results to the Benchmarking Database

Jurisdictions use the comparative information provided by benchmarks to help interpret their own community survey results, to create or revise community plans, to evaluate the success of policy or budget decisions and to measure local government performance. Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. When surveys of service satisfaction turn up "good" resident evaluations, it is necessary to know how others rate their services to understand if "good" is good enough, or if most other communities are "excellent." Furthermore, in the absence of national or peer community comparisons, a jurisdiction is left with comparing its police protection rating to its street maintenance rating. That comparison is unfair as street maintenance always gets lower ratings than police protection. More illuminating is how residents' ratings of police service compare to opinions about police service in other communities, and to resident ratings of police services within the community over time.

A police department that provides the fastest and most efficient service – one that closes most of its cases, solves most of its crimes, and keeps the crime rate low – still has a problem to fix if the residents in the city rate police services lower than ratings given by residents in other cities with objectively "worse" departments. Benchmark data can help that police department – or any city department – to understand how well residents think it is doing.

Polco/NRC's innovative method for quantitatively integrating the results of surveys that we have conducted with those that others have conducted have been described thoroughly in *Public Administration Review, Journal of Policy Analysis and Management*, and in Polco/NRC's first book on conducting and using resident surveys, *Citizen Surveys: how to do them, how to use them, what they mean*, published by the International City/County Management Association (ICMA). Jurisdictions in NRC's benchmark database are distributed geographically across the country and range from small to large in population size. Comparisons may be made to all jurisdictions in the database or to a subset of jurisdictions, most typically based on region, population size, or median household income. As in past years, the City of Steamboat Springs chose to compare its ratings to two different subsets of other communities: those with populations less than 30,000 and resort communities with populations under 30,000.

Despite the differences in jurisdiction characteristics, all are in the business of providing high-quality local government services to residents. While benchmarks help set the basis for evaluation, resident opinion should be used in conjunction with other sources of data about budget, population demographics, personnel, and politics to help managers know how to respond to comparative results.

Interpreting the Results

Ratings are compared when similar questions are included in Polco/NRC's database and there are at least five communities in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is Steamboat Springs' "percent positive" rating (e.g., "excellent" or "good,"

“strongly agree” or “somewhat agree,” “very safe” or “somewhat safe”). The second column is the rank assigned to Steamboat Springs’ rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The fourth column shows the comparison of Steamboat Springs’ rating to the benchmark.

Where comparisons for quality ratings were available, the City of Steamboat Springs’ results were noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much lower” or “much higher”). These labels come from a statistical comparison of Steamboat Springs’ rating to the benchmark where a rating is considered “similar” if it is within five points of the benchmark; “higher” or “lower” if the difference between Steamboat Springs’ rating and the benchmark is greater than five points; and “much higher” or “much lower” if the difference between Steamboat Springs’ rating and the benchmark is more than 10 points.

Population Size Benchmark Comparisons

The tables below show the comparison to the 30,000 population or fewer community benchmark. Items in green have improved in comparison to the benchmark from 2020 to 2022 (e.g., similar to higher), items in red have decreased in comparison (e.g., similar to lower) and benchmark comparisons for items in black have remained the same.

TABLE 1: MUCH HIGHER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of paths and walking trails	85%	33	124	Much higher
Bus or transit services	84%	6	104	Much higher
Drinking water	89%	3	118	Much higher
Ease of travel by public transportation in Steamboat Springs	74%	6	99	Much higher
Employment opportunities	55%	22	117	Much higher
Health and wellness opportunities in Steamboat Springs	88%	5	115	Much higher
Opportunities to attend cultural/arts/music activities	87%	8	118	Much higher
Opportunities to participate in social events and activities	84%	12	117	Much higher
Overall ease of getting to places you usually have to visit	78%	5	66	Much higher
Overall feeling of safety	97%	7	135	Much higher
Overall image or reputation	90%	26	134	Much higher
Participated in a local club	51%	1	81	Much higher
Quality of overall natural environment	97%	3	117	Much higher
Recreational opportunities and amenities	92%	6	118	Much higher
Snow removal	88%	4	109	Much higher
Steamboat Springs as a place to live	95%	15	127	Much higher
Street repair	66%	22	131	Much higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Used bus or other public transportation instead of driving	83%	2	96	Much higher
Used City recreation facilities or their services	92%	1	67	Much higher
Vibrant Old Town/downtown commercial area	81%	11	116	Much higher
Visited a City park	94%	6	84	Much higher
Volunteered your time to some group/activity locally	68%	1	116	Much higher
Walked or biked instead of driving	90%	3	114	Much higher

TABLE 2: HIGHER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
City parks	91%	29	124	Higher
City recreation facilities	81%	26	112	Higher
City recreation programs	82%	20	121	Higher
Ease of walking	81%	34	119	Higher
Overall "built environment" of Steamboat Springs (including overall design, buildings, parks and transportation systems)	74%	27	115	Higher
Preservation of natural areas/open space	72%	32	112	Higher
Sense of community	82%	17	118	Higher
Sewer services	93%	10	122	Higher
Steamboat Springs as a place to retire	74%	30	129	Higher
Storm drainage	82%	35	127	Higher
Street cleaning	77%	37	119	Higher
The overall quality of life in Steamboat Springs	91%	30	143	Higher

TABLE 3: SIMILAR

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ambulance or emergency medical services	95%	58	122	Similar
Animal control	69%	78	119	Similar
Cleanliness	82%	69	123	Similar
Code enforcement (weeds, signs, buildings, etc.)	47%	78	130	Similar
Crime prevention	81%	79	135	Similar
Economic development efforts	50%	72	118	Similar
Fire services	97%	61	128	Similar
K-12 education	82%	54	113	Similar
Neighborhoodliness of residents	72%	42	115	Similar
Openness and acceptance of the community toward people of diverse backgrounds	58%	71	116	Similar

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall customer service by Steamboat Springs city employees (police, receptionists, planners, etc.)	82%	77	136	Similar
Overall economic health	58%	79	116	Similar
Overall opportunities for education and enrichment	69%	43	117	Similar
Overall quality of business and service establishments	69%	57	116	Similar
Overall quality of new development in Steamboat Springs	50%	82	123	Similar
Overall, how would you rate the quality of services provided by the City of Steamboat Springs	81%	65	133	Similar
Police services	84%	107	141	Similar
Public information/communication services	65%	80	121	Similar
Shopping opportunities (local)	47%	54	118	Similar
Steamboat Springs as a place to raise children	88%	51	128	Similar
Steamboat Springs as a place to work	60%	62	124	Similar
Street lighting	68%	55	135	Similar
The job city government does at welcoming resident involvement	51%	65	126	Similar
The value of services for sales taxes paid in Steamboat Springs	62%	55	135	Similar

TABLE 4: LOWER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality health care	47%	85	112	Lower
Land use, planning and zoning	32%	93	118	Lower
The openness/transparency of the City government	48%	46	66	Lower
The overall direction that the city is taking	42%	103	125	Lower
Traffic enforcement	61%	101	135	Lower
Treating all residents fairly	52%	90	117	Lower

TABLE 5: MUCH LOWER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality child care/preschool	7%	113	113	Much lower
Availability of affordable quality housing	5%	119	120	Much lower
Availability of affordable quality mental health care	20%	98	110	Much lower
Availability of public parking	36%	96	109	Much lower
Cost of living	7%	113	115	Much lower

Comparison of Benchmarks and Importance Ratings

Aspects of Community

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various aspects of community were compared to the benchmark rating for other communities with a population size of 30,000 or less for the same aspects (see the figure below). The benchmark comparisons were used to identify aspects that were rated lower than, similar to or higher than service ratings in other communities. Aspects of community were classified as relatively more important if they were rated as essential or very important by 84% or more of respondents. Aspects of community were rated as “less important” if they received a rating of less than 84%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance typically indicate areas a City might wish to investigate further for possible changes, improvements, or public outreach.

The benchmark comparison for items in red decreased from 2020 to 2022, items in green increased and items in black have stayed in the same category. The importance ratings for the various aspects of community remained the same over the two-year period.

TABLE 6: COMPARING BENCHMARK AND IMPORTANCE RATINGS FOR ASPECTS OF COMMUNITY

		Population Size Benchmarks				
		Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 84% rating as essential or very important)	Quality of overall natural environment			Overall economic health of Steamboat Springs		
	Overall feeling of safety					
			Sense of community			
	Health and wellness opportunities in Steamboat Springs					
Lower Importance (less than 84% rating as essential or very important)	Overall image or reputation		Overall "built environment" of Steamboat Springs	Overall opportunities for education and enrichment		
		Overall ease of getting to places you usually have to visit				

City Services

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various city services were compared to the benchmark rating for other communities with a population size of 30,000 or less for the same services (see the table below). The benchmark comparisons were used to identify services that were rated lower than, similar to or higher than service ratings in other communities. Services were classified as relatively more important if they were rated as essential or very important by 77% or more of respondents. Services were rated as “less important” if they received a rating of less than 77%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach.

The benchmark comparison for items in red decreased from 2020 to 2022, items in green increased in comparison and items in black stayed in the same benchmark category. Items with a down arrow (↓) have shifted from relatively higher importance to lower importance. Items with an up arrow (↑) have shifted from relatively lower importance to higher importance.

TABLE 7: COMPARING BENCHMARK AND IMPORTANCE RATINGS FOR CITY SERVICES

		Population Size Benchmarks				
		Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 77% rating as essential or very important)	Bus or transit services		Sewer services	Fire services	Land use, planning and zoning	
	Snow removal		City parks	Police services		
	Drinking water		Preservation of natural areas/open space	Crime prevention		
	Street repair		Storm drainage	Overall customer service by Steamboat Springs city employees		
			City recreation facilities ↑	Ambulance or emergency medical services		
Lower Importance (less than 77% rating as essential or very important)			Street cleaning	Economic development efforts	Traffic enforcement	
			City recreation programs	Code enforcement (weeds, signs, buildings, etc.)		
				Public information/communication services ↓		
				Animal control		
				Street lighting		

Jurisdictions Included in Population Size Comparisons

Listed below are the jurisdictions included in the population size benchmark comparisons provided for the City of Steamboat Springs followed by the population according to Census 2020 estimates.

Albert Lea city, MN.....	17,716	Fate city, TX.....	10,339
American Canyon city, CA	20,341	Fayetteville city, GA.....	17,069
Ashland city, OR	20,733	Ferguson township, PA	18,837
Ashland town, MA.....	17,478	Fernandina Beach city, FL	11,957
Ashland town, VA.....	7,554	Florence town, AZ.....	26,066
Avon town, IN.....	16,479	Frederick town, CO.....	11,397
Bainbridge Island city, WA.....	23,689	Frisco town, CO.....	2,977
Basehor city, KS	5,401	Fruita city, CO.....	13,039
Batavia city, IL	26,499	Gardner city, KS	21,059
Berthoud town, CO.....	6,018	Glen Ellyn village, IL	27,983
Bethlehem township, PA.....	23,800	Glencoe village, IL.....	8,923
Bonner Springs city, KS	7,644	Golden city, CO	20,365
Borger city, TX	12,919	Greer city, SC	28,587
Broadview village, IL.....	7,892	Gulf Breeze city, FL.....	6,251
Brooklyn city, OH.....	10,891	Gunnison County, CO	16,215
Brownsburg town, IN	24,625	Hastings city, MN	22,620
Canandaigua city, NY.....	10,402	Homer Glen village, IL	24,403
Cannon Beach city, OR.....	1,517	Hopkinton town, MA	16,720
Cañon City city, CO	16,298	Hutchinson city, MN	13,836
Cartersville city, GA.....	20,235	Independence city, IA.....	6,013
Celina city, TX.....	7,910	Jackson city, MO.....	14,690
Chanhassen city, MN.....	25,108	Jerome city, ID	11,306
Chardon city, OH	5,166	Johnston city, IA	20,172
Chatfield city, MN.....	3,067	Kerrville city, TX	22,931
Clayton city, MO	16,214	Kingman city, AZ.....	28,855
Clive city, IA	17,134	La Vista city, NE.....	17,062
Collegedale city, TN.....	10,902	Laguna Beach city, CA.....	23,224
Colleyville city, TX.....	25,557	Lake in the Hills village, IL	28,908
Collinsville city, IL	24,767	Lake Zurich village, IL.....	19,983
Conshohocken borough, PA	7,985	Larkspur city, CA.....	12,367
Coolidge city, AZ	12,221	Lewes city, DE	2,961
Coronado city, CA.....	24,053	Lincolnwood village, IL.....	12,637
Coventry Lake CDP, CT.....	2,932	Lindsborg city, KS.....	3,313
Coventry town, CT.....	12,458	Los Alamos County, NM	18,031
Dacono city, CO.....	4,929	Louisville city, CO.....	20,319
Dallas city, OR	15,413	Mariposa County, CA.....	17,658
Danvers town, MA.....	27,527	Marshalltown city, IA	27,440
Danville city, KY.....	16,657	Maryland Heights city, MO	27,246
Davidson town, NC	12,325	Mercer Island city, WA.....	24,768
Decatur city, GA	22,022	Middleton city, WI	18,951
Delhi charter township, MI.....	26,777	Middletown town, RI.....	16,100
Denison city, TX.....	23,342	Milford city, DE.....	10,645
Des Peres city, MO	8,536	Minnetrissa city, MN.....	7,187
Dyer town, IN	16,077	Minturn town, CO.....	1,141
El Cerrito city, CA	24,982	Monroe city, MI.....	20,128
Elbert County, CO.....	24,553	Morristown city, TN	29,446
Erie town, CO.....	22,019	Morrisville town, NC.....	23,873
Estes Park town, CO	6,248	Mountlake Terrace city, WA.....	20,922

Muscatine city, IA.....	23,852	Sausalito city, CA	7,147
New Brighton city, MN	22,440	Sedona city, AZ	10,246
New Concord village, OH.....	2,561	Sevierville city, TN.....	16,387
Nichols Hills city, OK	3,866	Shorewood village, IL.....	16,809
Niles village, IL.....	29,823	Snoqualmie city, WA	12,944
Norfolk city, NE.....	24,352	Snowmass Village town, CO	2,827
North Bend city, OR.....	9,566	Somerset town, MA.....	18,257
North Kansas City city, MO.....	4,371	South Portland city, ME	25,431
North Mankato city, MN.....	13,583	Spring Hill city, KS.....	6,064
O'Fallon city, IL	29,095	St. Augustine city, FL.....	13,952
Oakdale city, MN	27,972	Suwanee city, GA	18,655
Paducah city, KY	24,879	Takoma Park city, MD.....	17,643
Panama City Beach city, FL.....	12,461	Thomasville city, NC	26,901
Papillion city, NE.....	19,478	Tualatin city, OR.....	27,135
Park City city, UT	8,167	Unalaska city, AK.....	4,809
Perryville city, MO	8,366	Victoria city, MN	8,679
Pinehurst village, NC.....	15,580	Vienna town, VA.....	16,474
Portland city, TX.....	16,618	Warrensburg city, MO.....	19,890
Powhatan County, VA.....	28,364	Washougal city, WA	15,241
Prairie Village city, KS.....	21,932	Waunakee village, WI.....	13,284
Prior Lake city, MN.....	25,452	West St. Paul city, MN.....	19,750
Ramsey city, MN	25,853	Westminster city, MD	18,557
Raymore city, MO	20,358	White House city, TN	11,107
Richmond Heights city, MO	8,466	Williamsburg city, VA	14,817
River Falls city, WI	15,256	Wilsonville city, OR	22,789
Roeland Park city, KS.....	6,810	Windsor town, CO	23,386
Rosemount city, MN	23,474	Woodinville city, WA	11,675
San Carlos city, CA.....	29,954		

Resort Community Benchmarks

The tables below show the comparison to the resort community benchmark. Items in green have improved in comparison to the benchmark from 2020 to 2022 (e.g., similar to higher), items in red have decreased in comparison (e.g., similar to lower), benchmark comparisons for items in black have remained the same, and items in orange are new comparisons in 2020.

TABLE 8: MUCH HIGHER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Bus or transit services	84%	3	23	Much higher
Drinking water	89%	2	24	Much higher
Ease of travel by public transportation in Steamboat Springs	74%	3	23	Much higher
Employment opportunities	55%	3	23	Much higher
Health and wellness opportunities in Steamboat Springs	88%	5	23	Much higher
K-12 education	82%	9	22	Much higher
Opportunities to attend cultural/arts/music activities	87%	5	23	Much higher
Overall ease of getting to places you usually have to visit	78%	3	15	Much higher
Participated in a local club	51%	1	17	Much higher
Snow removal	88%	2	19	Much higher
Used bus or other public transportation instead of driving	83%	1	23	Much higher
Used City recreation facilities or their services	92%	1	13	Much higher
Volunteered your time to some group/activity locally	68%	1	23	Much higher
Walked or biked instead of driving	90%	3	23	Much higher

TABLE 9: HIGHER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
City recreation facilities	81%	11	24	Higher
Opportunities to participate in social events and activities	84%	7	24	Higher
Overall "built environment" of Steamboat Springs (including overall design, buildings, parks and transportation systems)	74%	10	23	Higher
Overall feeling of safety	97%	4	28	Higher
Quality of overall natural environment	97%	3	23	Higher
Recreational opportunities and amenities	92%	5	23	Higher
Sense of community	82%	5	23	Higher
Sewer services	93%	3	24	Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Steamboat Springs as a place to live	95%	9	25	Higher
Steamboat Springs as a place to raise children	88%	10	25	Higher
Storm drainage	82%	7	25	Higher
Street repair	66%	6	25	Higher
Vibrant Old Town/downtown commercial area	81%	7	23	Higher
Visited a City park	94%	5	17	Higher

TABLE 10: SIMILAR

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ambulance or emergency medical services	95%	12	22	Similar
Animal control	69%	17	24	Similar
Availability of affordable quality health care	47%	17	23	Similar
Availability of paths and walking trails	85%	12	24	Similar
Availability of public parking	36%	15	23	Similar
City parks	91%	10	26	Similar
City recreation programs	82%	10	26	Similar
Cleanliness	82%	17	25	Similar
Code enforcement (weeds, signs, buildings, etc.)	47%	13	24	Similar
Crime prevention	81%	19	27	Similar
Ease of walking	81%	11	24	Similar
Economic development efforts	50%	11	22	Similar
Fire services	97%	17	25	Similar
Land use, planning and zoning	32%	13	23	Similar
Neighborliness of residents	72%	11	23	Similar
Openness and acceptance of the community toward people of diverse backgrounds	58%	15	23	Similar
Overall customer service by Steamboat Springs city employees (police, receptionists, planners, etc.)	82%	14	26	Similar
Overall image or reputation	90%	11	26	Similar
Overall opportunities for education and enrichment	69%	12	24	Similar
Overall quality of business and service establishments	69%	16	23	Similar
Overall quality of new development in Steamboat Springs	50%	12	24	Similar
Overall, how would you rate the quality of services provided by the City of Steamboat Springs	81%	10	27	Similar
Police services	84%	19	28	Similar
Preservation of natural areas/open space	72%	13	23	Similar
Steamboat Springs as a place to retire	74%	12	25	Similar
Steamboat Springs as a place to work	60%	9	23	Similar
Street cleaning	77%	8	23	Similar

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Street lighting	68%	10	26	Similar
The job city government does at welcoming resident involvement	51%	12	24	Similar
The overall direction that the city is taking	42%	15	24	Similar
The overall quality of life in Steamboat Springs	91%	12	27	Similar
The value of services for sales taxes paid in Steamboat Springs	62%	10	25	Similar
Traffic enforcement	61%	14	26	Similar
Treating all residents fairly	52%	13	23	Similar

TABLE 11: LOWER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality mental health care	20%	19	22	Lower
Overall economic health	58%	18	23	Lower
Public information/communication services	65%	16	23	Lower
Shopping opportunities (local)	47%	13	22	Lower

TABLE 12: MUCH LOWER

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality child care/preschool	7%	22	22	Much lower
Availability of affordable quality housing	5%	23	24	Much lower
Cost of living	7%	22	23	Much lower

Comparison of Benchmarks and Importance Ratings

Aspects of Community

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various aspects of community were compared to the benchmark rating for other communities with a population size of 30,000 or less that also consider itself a resort community for the same aspects (see the table below). The benchmark comparisons were used to identify aspects that were rated lower than, similar to or higher than service ratings in other communities. Aspects of community were classified as relatively more important if they were rated as essential or very important by 84% or more of respondents. Aspects of community were rated as “less important” if they received a rating of less than 84%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach.

The benchmark comparison for items in red decreased from 2020 to 2020, items in green increased in comparison and items in black stayed in the same benchmark category. The importance ratings for the various aspects of community remained the same over the two-year period.

TABLE 13: COMPARING BENCHMARK AND IMPORTANCE RATINGS FOR ASPECTS OF COMMUNITY

		Resort Community Benchmarks				
		Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 84% rating as essential or very important)	Health and wellness opportunities in Steamboat Springs		Overall feeling of safety		Overall economic health of Steamboat Springs	
			Quality of overall natural environment			
			Sense of community			
Lower Importance (less than 84% rating as essential or very important)	Overall ease of getting to places you usually have to visit		Overall "built environment" of Steamboat Springs	Overall opportunities for education and enrichment		
				Overall image or reputation		

City Services

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various city services were compared to the benchmark rating for other communities with a population size of 30,000 or less that also consider itself a resort community for the same services (see the table below). The benchmark comparisons were used to identify services that were rated lower than, similar to or higher than service ratings in other communities. Services were classified as relatively more important if they were rated as essential or very important by 77% or more of respondents. Services were rated as “less important” if they received a rating of less than 77%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach.

The benchmark comparison for items in red decreased from 2020 to 2022, items in green increased in comparison and items in black stayed in the same benchmark category. Items with a down arrow (↓) have shifted from relatively higher importance to lower importance. Items with an up arrow (↑) have shifted from relatively lower importance to higher importance.

TABLE 14: COMPARING BENCHMARK AND IMPORTANCE RATINGS FOR CITY SERVICES

		Resort Community Benchmarks				
		Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 77% rating as essential or very important)	Drinking water		Sewer services	Preservation of natural areas/open space		
	Bus or transit services		Storm drainage	Police services		
	Snow removal		Street repair	Crime prevention		
			City recreation facilities ↑	Overall customer service by Steamboat Springs city employees		
				City parks		
				Land use, planning and zoning		
				Fire services		
				Ambulance or EMS		
Lower Importance (less than 77% rating as essential or very important)				Animal control	Public information/communication services ↓	
				Traffic enforcement		
				Economic development efforts		
				Street lighting		

Resort Community Benchmarks					
	Much higher	Higher	Similar	Lower	Much lower
			Code enforcement (weeds, signs, buildings, etc.)		
			Street cleaning		
			City recreation programs		

Jurisdictions Included in Resort Comparisons

Listed below are the jurisdictions included in the resort benchmark comparisons provided for the City of Steamboat Springs followed by the population according to Census 2020 estimates.

Ashland city, OR	20,733	Milford city, DE	10,645
Bainbridge Island city, WA	23,689	Minturn town, CO.....	1,141
Berthoud town, CO	6,018	North Bend city, OR.....	9,566
Cannon Beach city, OR	1,517	Panama City Beach city, FL.....	12,461
Coronado city, CA.....	24,053	Park City city, UT	8,167
Davidson town, NC	12,325	Pinehurst village, NC.....	15,580
Estes Park town, CO	6,248	River Falls city, WI.....	15,256
Fernandina Beach city, FL	11,957	Sausalito city, CA	7,147
Frisco town, CO	2,977	Sedona city, AZ	10,246
Fruita city, CO.....	13,039	Snoqualmie city, WA	12,944
Golden city, CO	20,365	Snowmass Village town, CO	2,827
Gulf Breeze city, FL	6,251	St. Augustine city, FL.....	13,952
Gunnison County, CO	16,215	Williamsburg city, VA	14,817
Laguna Beach city, CA.....	23,224		
Mercer Island city, WA.....	24,768		
Middletown town, RI.....	16,100		

