STEAMBOAT SPRINGS, CO

COMMUNITY SURVEY

Supplemental Benchmark Report

February 2021

NRC

POWERED BY POLCO

Benchmark Comparisons

Understanding the Benchmark Comparisons

Communities use the comparative information provided by benchmarks to help interpret their own resident survey results, to create or revise community plans, to evaluate the success of policy or budget decisions and to measure local government or organizational performance. Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. When surveys of service satisfaction turn up "good" resident evaluations, it is necessary to know how others rate their services to understand if "good" is good enough or if most other communities are "excellent." Furthermore, in the absence of peer community comparisons, a community is left with comparing its police protection rating to its street maintenance rating. That comparison is unfair as street maintenance always gets lower ratings than police protection. More illuminating is how residents' ratings of police service compare to opinions about police service in other communities and to resident ratings over time.

A police department that provides the fastest and most efficient service – one that closes most of its cases, solves most of its crimes, and keeps the crime rate low – still has a problem to fix if the residents in the community rate police services lower than ratings given by residents in other cities with objectively "worse" departments. Benchmark data can help that police department – or any department – to understand how well citizens think it is doing.

While benchmarks help set the basis for evaluation, resident opinion should be used in conjunction with other sources of data about budget, population demographics, personnel and politics to help administrators know how to respond to comparative results.

Comparison Data

NRC has designed a method for quantitatively integrating the results of surveys that we have conducted with those that others have conducted. These integration methods have been described thoroughly in *Public Administration Review, Journal of Policy Analysis and Management*, and in NRC's first book on conducting and using citizen surveys, *Citizen Surveys: How to Do Them, How to Use Them, What They Mean*, published by the International City/County Management Association (ICMA). Scholars who specialize in the analysis of citizen surveys regularly have relied on NRC's work.[1,2] The method described in those publications is refined regularly and statistically tested on a growing number of resident surveys in NRC's proprietary databases.

Communities in NRC's benchmark database are distributed geographically across the country and range from small to large in population size. Comparisons may be made to all communities

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[1] Kelly, J. & Swindell, D. (2002). Service quality variation across urban space: First steps towards a model of citizen satisfaction, Journal of Urban Affairs, 24, 271-288.
[2] Van Ryzin, G., Muzzio, D., Immerwahr, S., Gulick, L. & Martinez, E. (2004). Drivers and consequences of citizen satisfaction: An application of the American Customer Satisfaction Index Model to New York City, Public Administration Review, 64, 331-341.

in the database or to a subset. Despite the differences in characteristics across communities, all are in the business of providing services to residents. Though individual community circumstances, resources and practices vary, the objective in every community is to provide services that are so timely, tailored and effective that residents conclude the services are of the highest quality. High ratings in any community, like SAT scores in any teen household, bring pride and a sense of accomplishment.

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 600 communities whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The City of Steamboat Springs chose to have comparisons made to communities with populations less than 30,000 with survey data within the last three years as well as to communities that were deemed "resort" communities with populations less than 30,000 with survey data within the last four years.

Interpreting the Results

Average ratings are compared when questions similar to those asked in the Steamboat Springs survey are included in NRC's database, and there are at least five jurisdictions in which the question was asked.

Where comparisons for quality ratings were available, the City of Steamboat Springs' results were noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much lower" or "much higher"). These labels come from a statistical comparison of Steamboat Springs' rating to the benchmark where a rating is considered "similar" if it is within five points of the benchmark; "higher" or "lower" if the difference between Steamboat Springs' rating and the benchmark is greater than five points; and "much higher" or "much lower" if the difference between Steamboat Springs' rating and the benchmark is more than 10 points.

The comparisons that follow contain the same data and information that are found in the *Detailed Benchmark Comparisons* appendix in the full Report of Results under separate cover. However, the tables on the following pages group the survey items by their comparison to the benchmark (e.g., much higher, higher, similar, lower and much lower) as opposed to survey question or topic order.

Population Size Benchmarks

The tables below show the comparison to the resort community benchmark. Items in green have improved in comparison to the benchmark from 2017 to 2020 (e.g., similar to higher), items in red have decreased in comparison (e.g., similar to lower), benchmark comparisons for items in black have remained the same, and items in orange are new comparisons in 2020.

Table 1: Much Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of paths and walking trails	88%	11	65	Much higher
Bus or transit services	91%	3	54	Much higher
City recreation programs	91%	1	63	Much higher
Drinking water	88%	1	61	Much higher
Ease of travel by public transportation in Steamboat Springs	81%	3	53	Much higher
Ease of walking	84%	15	64	Much higher
Health and wellness opportunities in Steamboat Springs	92%	1	62	Much higher
Opportunities to attend cultural/arts/music activities	76%	8	64	Much higher
Overall feeling of safety	98%	2	68	Much higher
Overall image or reputation	89%	9	68	Much higher
Participated in a local club	46%	2	44	Much higher
Quality of overall natural environment	96%	1	63	Much higher
Recreational opportunities and amenities	92%	3	63	Much higher
Sense of community	80%	6	63	Much higher
Sewer services	95%	2	59	Much higher
Snow removal	88%	1	57	Much higher
Street cleaning	84%	5	62	Much higher
Street repair	66%	5	64	Much higher
The value of services for sales taxes paid in Steamboat Springs	74%	6	68	Much higher
Used bus or other public transportation instead of driving	82%	2	49	Much higher
Used City recreation facilities or their services	87%	1	37	Much higher
Vibrant Old Town/downtown commercial area	80%	7	62	Much higher
Volunteered your time to some group/activity locally	68%	1	61	Much higher
Walked or biked instead of driving	89%	2	61	Much higher

Table 2: Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ambulance or emergency medical services	96%	6	59	Higher
City parks	92%	9	62	Higher
City recreation facilities	83%	11	61	Higher
Fire services	98%	5	61	Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
K-12 education	86%	22	60	Higher
Neighborliness of residents	79%	7	61	Higher
Opportunities to participate in social events and activities	78%	12	62	Higher
Overall "built environment" of Steamboat Springs (including overall design, buildings, parks and transportation systems)	72%	14	62	Higher
Overall ease of getting to places you usually have to visit	81%	10	63	Higher
Overall quality of business and service establishments	72%	16	62	Higher
Overall, how would you rate the quality of services provided by the City of Steamboat Springs	90%	13	72	Higher
Preservation of natural areas/open space	74%	13	60	Higher
Steamboat Springs as a place to live	94%	8	66	Higher
Steamboat Springs as a place to raise children	90%	24	67	Higher
Steamboat Springs as a place to retire	80%	15	68	Higher
Storm drainage	86%	10	67	Higher
Street lighting	73%	19	68	Higher
The overall quality of life in Steamboat Springs	91%	9	72	Higher
Visited a City park	92%	6	46	Higher

Table 3: Similar

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Animal control	71%	27	60	Similar
Availability of affordable quality health care	54%	42	59	Similar
Cleanliness	86%	30	67	Similar
Code enforcement (weeds, signs, buildings, etc.)	56%	34	67	Similar
Crime prevention	84%	28	68	Similar
Economic development efforts	55%	27	62	Similar
Employment opportunities	33%	36	63	Similar
Land use, planning and zoning	43%	43	62	Similar
Openness and acceptance of the community toward people of diverse backgrounds	56%	37	62	Similar
Overall customer service by Steamboat Springs city employees (police, receptionists, planners, etc.)	85%	28	69	Similar
Overall economic health	58%	41	63	Similar
Overall opportunities for education and enrichment	72%	21	62	Similar
Police services	86%	43	71	Similar
Public information/communication services	74%	20	61	Similar
Shopping opportunities (local)	49%	30	63	Similar
Steamboat Springs as a place to work	52%	35	64	Similar
The job city government does at welcoming resident involvement	56%	29	65	Similar
The overall direction that the city is taking	50%	45	64	Similar
Traffic enforcement	64%	52	68	Similar
Treating all residents fairly	61%	35	62	Similar

Table 4: Lower

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality mental health care	33%	43	58	Lower
Overall quality of new development in Steamboat Springs	44%	48	63	Lower
The openness/transparency of the City government	50%	13	17	Lower

Table 5: Much Lower

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality child care/preschool	16%	60	61	Much lower
Availability of affordable quality housing	8%	63	65	Much lower
Availability of public parking	35%	50	58	Much lower
Cost of living	10%	62	62	Much lower

Comparison of Benchmarks and Importance Ratings

Aspects of Community

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various aspects of community were compared to the benchmark rating for other communities with a population size of 30,000 or less for the same aspects (see the figure below). The benchmark comparisons were used to identify aspects that were rated lower than, similar to or higher than service ratings in other communities. Aspects of community were classified as relatively more important if they were rated as essential or very important by 84% or more of respondents. Aspects of community were rated as "less important" if they received a rating of less than 84%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance typically indicate areas a City might wish to investigate further for possible changes, improvements or public outreach. In 2020, there were no aspects rated as lower when compared to the benchmarks and higher in importance.

The benchmark comparison for items in red decreased from 2017 to 2020, items in green increased and items in black have stayed in the same category. The importance ratings for the various aspects of community remained the same over the two-year period.

Table 6: Comparing Benchmark and Importance Ratings for Aspects of Community

| | Population Size Benchmarks | | | | |
	Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 84% rating as essential or very important)	Quality of overall natural environment		Overall economic health of Steamboat Springs		
	Overall feeling of safety				
	Sense of community				
	Health and wellness opportunities in Steamboat Springs				
Lower Importance (less than 84% rating as essential or very important)	Overall image or reputation	Overall "built environment" of Steamboat Springs	Overall opportunities for education and enrichment		
		Overall ease of getting to places you usually have to visit			

City Services

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various city services were compared to the benchmark rating for other communities with a population size of 30,000 or less for the same services (see the table below). The benchmark comparisons were used to identify services that were rated lower than, similar to or higher than service ratings in other communities. Services were classified as relatively more important if they were rated as essential or very important by 77% or more of respondents. Services were rated as "less important" if they received a rating of less than 77%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach. In 2020, there were no services rated as lower when compared to the benchmarks and higher in importance.

The benchmark comparison for items in red decreased from 2017 to 2020, items in green increased in comparison and items in black stayed in the same benchmark category. Items with a down arrow (↓) have shifted from relatively higher importance to lower importance. Items with an up arrow (↑) have shifted from relatively lower importance to higher importance.

Table 7: Comparing Benchmark and Importance Ratings for City Services

| | Population Size Benchmarks | | | | |
	Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 77% rating as essential or very important)	Bus or transit services ↑	Storm drainage ↑	Public information/ communication services ↑		
	Street repair ↑	City parks	Police services		
	Sewer services	Preservation of natural areas/open space	Crime prevention		
	Snow removal	Fire services	Overall customer service by Steamboat Springs city employees		
	Drinking water	Ambulance or emergency medical services	Land use, planning and zoning		
Lower Importance (less than 77% rating as essential or very important)	Street cleaning	City recreation facilities	Economic development efforts		
	City recreation programs	Street lighting	Code enforcement (weeds, signs, buildings, etc.)		
			Traffic enforcement		
			Animal control		

Communities Included in the Population Size Benchmark Comparison

Listed below are the 73 communities with population sizes of less than 30,000 with survey data within the last three years that were included in the benchmark comparisons provided for the City of Steamboat Springs followed by their population according to the American Community Survey (ACS) 2017 5-year estimates.

- Ashland city, OR.............................20,733
- Ashland town, MA..........................17,478
- Basehor city, KS................................5,401
- Batavia city, IL.................................26,499
- Canandaigua city, NY 10,402
- Cañon City city, CO 16,298
- Chanhassen city, MN.....................25,108
- Clive city, IA 17,134
- Collinsville city, IL 24,767
- Coventry Lake CDP, CT...................2,932
- Coventry town, CT.........................12,458
- Dacono city, CO................................4,929
- Davidson town, NC.........................12,325
- Decatur city, GA..............................22,022
- Denison city, TX 23,342
- El Cerrito city, CA...........................24,982
- Erie town, CO 22,019
- Estes Park town, CO.........................6,248
- Fate city, TX.....................................10,339
- Fayetteville city, GA 17,069
- Ferguson township, PA..................18,837
- Fernandina Beach city, FL 11,957
- Frederick town, CO 11,397
- Frisco town, CO.................................2,977
- Gardner city, KS..............................21,059
- Golden city, CO................................20,365
- Greer city, SC 28,587
- Gunnison County, CO.....................16,215
- Hopkinton town, MA 16,720
- Hutchinson city, MN 13,836
- Jerome city, ID 11,306
- Johnston city, IA............................20,172
- Kerrville city, TX.............................22,931
- Kingman city, AZ 28,855
- La Vista city, NE 17,062
- Lake Zurich village, IL...................19,983
- Los Alamos County, NM 18,031
- Louisville city, CO 20,319
- Mercer Island city, WA 24,768
- Middleton city, WI 18,951
- Middletown town, RI 16,100
- Milford city, DE 10,645
- Monroe city, MI...............................20,128
- Mountlake Terrace city, WA 20,922
- New Concord village, OH...............2,561
- Niles village, IL...............................29,823
- Norfolk city, NE..............................24,352
- O'Fallon city, IL 29,095
- Oakdale city, MN............................27,972
- Paducah city, KY 24,879
- Panama City Beach city, FL........12,461
- Powhatan County, VA....................28,364
- Prairie Village city, KS..................21,932
- Ramsey city, MN 25,853
- Raymore city, MO 20,358
- Richmond Heights city, MO.........8,466
- River Falls city, WI..........................15,256
- Roeland Park city, KS.......................6,810
- Rosemount city, MN.......................23,474
- San Carlos city, CA.........................29,954
- Sedona city, AZ 10,246
- Shorewood village, IL....................16,809
- St. Augustine city, FL.....................13,952
- Takoma Park city, MD 17,643
- Tualatin city, OR..............................27,135
- Victoria city, MN 8,679
- Vienna town, VA 16,474
- Waunakee village, WI...................13,284
- Westminster city, MD 18,557
- Williamsburg city, VA....................14,817
- Wilsonville city, OR........................22,789
- Windsor town, CO...........................23,386
- Woodinville city, WA......................11,675

Resort Community Benchmarks

The tables below show the comparison to the resort community benchmark. Items in green have improved in comparison to the benchmark from 2017 to 2020 (e.g., similar to higher), items in red have decreased in comparison (e.g., similar to lower), benchmark comparisons for items in black have remained the same, and items in orange are new comparisons in 2020.

Table 8: Much Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Bus or transit services	91%	1	13	Much higher
City recreation programs	91%	4	14	Much higher
Drinking water	88%	1	14	Much higher
Ease of travel by public transportation in Steamboat Springs	81%	3	14	Much higher
Health and wellness opportunities in Steamboat Springs	92%	1	14	Much higher
K-12 education	86%	3	13	Much higher
Overall ease of getting to places you usually have to visit	81%	2	14	Much higher
Quality of overall natural environment	96%	1	14	Much higher
Recreational opportunities and amenities	92%	3	14	Much higher
Sense of community	80%	2	14	Much higher
Sewer services	95%	1	12	Much higher
Snow removal	88%	1	10	Much higher
Steamboat Springs as a place to raise children	90%	3	14	Much higher
Storm drainage	86%	3	14	Much higher
Street cleaning	84%	1	14	Much higher
Street repair	66%	4	15	Much higher
The value of services for sales taxes paid in Steamboat Springs	74%	3	15	Much higher
Used bus or other public transportation instead of driving	82%	1	14	Much higher
Used City recreation facilities or their services	87%	1	9	Much higher
Volunteered your time to some group/activity locally	68%	1	14	Much higher
Walked or biked instead of driving	89%	2	14	Much higher

Table 9: Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of paths and walking trails	88%	5	13	Higher
City recreation facilities	83%	5	14	Higher
Code enforcement (weeds, signs, buildings, etc.)	56%	6	14	Higher
Ease of walking	84%	6	14	Higher
Neighborliness of residents	79%	2	14	Higher

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall "built environment" of Steamboat Springs (including overall design, buildings, parks and transportation systems)	72%	6	14	Higher
Overall feeling of safety	98%	1	15	Higher
Overall image or reputation	89%	4	15	Higher
Overall, how would you rate the quality of services provided by the City of Steamboat Springs	90%	3	15	Higher
Participated in a local club	46%	3	10	Higher
Preservation of natural areas/open space	74%	5	13	Higher
Steamboat Springs as a place to live	94%	4	14	Higher
Street lighting	73%	3	14	Higher
The overall quality of life in Steamboat Springs	91%	5	15	Higher
Treating all residents fairly	61%	4	14	Higher
Vibrant Old Town/downtown commercial area	80%	5	14	Higher

Table 10: Similar

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Ambulance or emergency medical services	96%	2	12	Similar
Animal control	71%	5	13	Similar
Availability of affordable quality health care	54%	10	14	Similar
Availability of affordable quality mental health care	33%	8	13	Similar
Availability of public parking	35%	6	14	Similar
City parks	92%	5	14	Similar
Cleanliness	86%	9	14	Similar
Crime prevention	84%	11	15	Similar
Economic development efforts	55%	3	12	Similar
Employment opportunities	33%	7	13	Similar
Fire services	98%	2	13	Similar
Land use, planning and zoning	43%	7	14	Similar
Openness and acceptance of the community toward people of diverse backgrounds	56%	8	14	Similar
Opportunities to attend cultural/arts/music activities	76%	7	14	Similar
Opportunities to participate in social events and activities	78%	7	14	Similar
Overall customer service by Steamboat Springs city employees (police, receptionists, planners, etc.)	85%	4	14	Similar
Overall opportunities for education and enrichment	72%	7	14	Similar
Overall quality of business and service establishments	72%	4	14	Similar
Overall quality of new development in Steamboat Springs	44%	8	13	Similar
Police services	86%	10	15	Similar
Public information/communication services	74%	5	14	Similar
Steamboat Springs as a place to retire	80%	9	14	Similar
Steamboat Springs as a place to work	52%	7	14	Similar
The job city government does at welcoming resident involvement	56%	5	14	Similar

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The openness/transparency of the City government	50%	3	5	Similar
The overall direction that the city is taking	50%	4	14	Similar
Traffic enforcement	64%	5	15	Similar
Visited a City park	92%	5	10	Similar

Table 11: Lower

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality housing	8%	11	14	Lower
Overall economic health	58%	11	14	Lower
Shopping opportunities (local)	49%	9	13	Lower

Table 12: Much Lower

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality child care/preschool	16%	11	13	Much lower
Cost of living	10%	14	14	Much lower

Comparison of Benchmarks and Importance Ratings

Aspects of Community

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various aspects of community were compared to the benchmark rating for other communities with a population size of 30,000 or less that also consider itself a resort community for the same aspects (see the table below). The benchmark comparisons were used to identify aspects that were rated lower than, similar to or higher than service ratings in other communities. Aspects of community were classified as relatively more important if they were rated as essential or very important by 84% or more of respondents. Aspects of community were rated as "less important" if they received a rating of less than 84%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach. In 2020, there were no aspects rated as lower when compared to the benchmarks and higher in importance.

The benchmark comparison for items in red decreased from 2017 to 2020, items in green increased in comparison and items in black stayed in the same benchmark category. The importance ratings for the various aspects of community remained the same over the two-year period.

Table 13: Comparing Benchmark and Importance Ratings for Aspects of Community

| | Resort Community Benchmarks | | | | |
	Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 84% rating as essential or very important)	Health and wellness opportunities in Steamboat Springs	Overall feeling of safety		Overall economic health of Steamboat Springs	
		Quality of overall natural environment			
		Sense of community			
Lower Importance (less than 84% rating as essential or very important)	Overall ease of getting to places you usually have to visit	Overall "built environment" of Steamboat Springs	Overall opportunities for education and enrichment		
		Overall image or reputation			

City Services

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of the various city services were compared to the benchmark rating for other communities with a population size of 30,000 or less that also consider itself a resort community for the same services (see the table below). The benchmark comparisons were used to identify services that were rated lower than, similar to or higher than service ratings in other communities. Services were classified as relatively more important if they were rated as essential or very important by 77% or more of respondents. Services were rated as "less important" if they received a rating of less than 77%. This classification is based on the median of ratings established in 2015 for importance (essential or very important), which permits consistency in comparisons over time. Items rated lower or much lower than the benchmark but deemed higher in importance indicate areas the City might wish to investigate further for possible changes, improvements or public outreach. In 2020, there were no services rated as lower when compared to the benchmarks and higher in importance.

The benchmark comparison for items in red decreased from 2017 to 2020, items in green increased in comparison and items in black stayed in the same benchmark category. Items with a down arrow (↓) have shifted from relatively higher importance to lower importance. Items with an up arrow (↑) have shifted from relatively lower importance to higher importance.

Table 14: Comparing Benchmark and Importance Ratings for City Services

| | Resort Community Benchmarks | | | | |
	Much higher	Higher	Similar	Lower	Much lower
Higher importance (at least 77% rating as essential or very important)	Storm drainage ↑	Preservation of natural areas/open space	Public information/ communication services ↑		
	Bus or transit services ↑		Police services		
	Street repair ↑		Crime prevention		
	Sewer services		Overall customer service by Steamboat Springs city employees		
	Snow removal		City parks		
	Drinking water		Land use, planning and zoning		
			Fire services		
			Ambulance or EMS		
Lower Importance (less than 77% rating as essential or very important)	Street cleaning	Street lighting	Animal control		
	City recreation programs	Code enforcement (weeds, signs, buildings, etc.)	Traffic enforcement		
		City recreation facilities	Economic development efforts		

Communities Included in the Resort Community Benchmark Comparison

Listed below are the 14 communities with population sizes of less than 30,000 and deemed a "resort" community with survey data within the last three years that were included in the benchmark comparisons provided for the City of Steamboat Springs followed by their population according to the American Community Survey (ACS) 2017 5-year estimates.

- Ashland city, OR............................20,733
- Bainbridge Island city, WA.........23,689
- Cannon Beach city, OR....................1,517
- Coronado city, CA...........................24,053
- Estes Park town, CO........................ 6,248
- Fernandina Beach city, FL 11,957
- Frisco town, CO................................. 2,977
- Middletown town, RI 16,100
- Panama City Beach city, FL........12,461
- Park City city, UT 8,167
- Sedona city, AZ............................... 10,246
- Snowmass Village town, CO........ 2,827
- St. Augustine city, FL.....................13,952
- Williamsburg city, VA....................14,817