



Howelsen Hill Ski Area Refund Policy

Tickets are non-refundable. Refunds are not given due to weather, snow conditions, terrain closures, or inability to ride lifts.

Season Passes are non-refundable except in the case of documented medical reasons that prevent the pass holder from skiing/riding for the remainder of the season. A pro-rated refund will be given for requests after the ski area has opened and a full refund minus a 10% or minimum of \$10.00 processing fee will be given for requests prior to the beginning of the season. No refunds will be given for medical reasons that occur after March 1st. If Howelsen Hill must close down due to public health reasons all passes will be prorated based on the percent of the season completed. There will be no refunds if the season ends after March 1st. If the Nordic trails remain open there will be no refunds for Nordic passes and Combined passes will be prorated the Alpine portion.

Lost & Forgotten Pass Policy

Lost and/or forgotten pass must be reported immediately to the concession stand. Operation protocol is:

1st & 2nd offense – name taken and written down with complimentary ticket issued for each offense.

3rd offense – a replacement pass (\$10.00) or a day ticket must be purchased prior to use of Howelsen Hill Ski Area.